

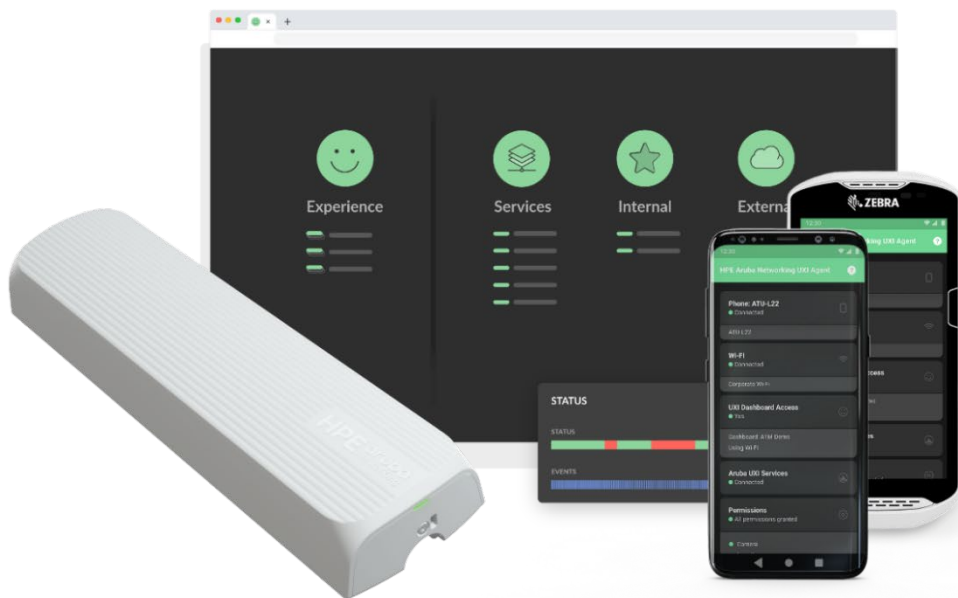
### Overview

**Shape the Future of QuickSpecs – Your Input Matters**

### HPE Aruba Networking User Experience Insight

#### Your Trusted Digital Experience Monitoring Solution

HPE Aruba Networking User Experience Insight (UXI) is a digital experience monitoring solution that validates network health, application performance, and troubleshoots problems that affect day-to-day user experience. Ideal for campus, branch, and remote environments alike, UXI assumes the role of a remote technician, evaluating the performance, connectivity, and responsiveness of network infrastructure and applications such as corporate ERM, Office365 or web applications. In addition to the above evaluation, the HPE Aruba Networking Agent for Zebra gathers detailed end-user roaming and voice analysis from the Zebra devices. This outside-in perspective is presented through a simple, intuitive dashboard, powered by machine learning, that provides a proactive way to solve problems before they impact the business. HPE Aruba Networking UXI is easy to configure, deploy and manage, and immediately begins providing insights once sites are online.



### HPE Aruba Networking User Experience Insight

#### Key Features

- AI powered DEM (Digital Experience Monitoring)
- Intuitive, simple-to-use dashboard with end-to-end visibility over performance and health.
- AI powered alerts to reduce alert-fatigue.
- Automated user and application experience monitoring through synthetic testing.
- Network performance metrics for wired, wireless, and cloud application connectivity.
- Simplified deployment and backup connectivity with built-in cellular connectivity and DPP (Device Provisioning Protocol)
- Multivendor support enables testing for any HPE Aruba Networking or third-party network environment.
- Integration with third-party applications like ServiceNow and Slack via Webhooks
- Insights into remote employees' digital experience
- Supports Wi-Fi 6E network monitoring

## Standard Features

### AI-Powered Analytics

UXI leverages a combination of AIOps capabilities and on-site sensors and agents to automatically identify various issues that can affect wired, wireless and WAN access. Sensors mimic user and IoT behavior by accessing and using applications like Netflix or Skype for Business. Upon detecting an issue in real time, UXI analyzes the severity of the issue using machine learning algorithms, and groups the issues that requires immediate attention into larger events called incidents. These incidents are highlighted on the dashboard, thereby eliminating alert fatigue, and triggering automatic ticket creation to alert and help IT quickly and proactively fix problems and optimize experiences without frustrating and time-consuming troubleshooting.

Examples of available insights and outcomes include:

- **Device association:** All stages of connections including authentication, DHCP and DNS helps identify where in the process users may experience problems.
- **End-to-end app responsiveness:** Continuous visibility into the responsiveness of internal and cloud-hosted applications by location that gets in front of issues where there are no dedicated IT resources.
- **Incident detection:** Near real-time insights for high priority services that require IT attention, such as guest portal load times, slow application performance, bad VoIP quality, packet loss and outages that IT can use to quickly troubleshoot issues. Incidents can also trigger external applications like ServiceNow and Slack using Webhooks.
- **Web application testing:** Test web applications from an end-user perspective by easily customizing test cases to mimic end users. HPE Aruba Networking UXI enables businesses to test end to end workflow like hopping on to a website, logging in, clicking a button, and logging out of the web application.
- **Support for IPv6:** UXI provides precise visibility and in-depth network performance in an IPv6 environment to show DHCPv6, DNS64/NAT64, and SLAAC configurations, and applications performance over the network.
- **Data push destination:** Businesses can create custom reports by configuring the HPE Aruba Networking UXI Dashboard to send network and application monitoring test results to a destination (data analysis platform) that businesses manage. The current options are AWS S3, Google™ Big Query, Elasticsearch, Splunk (Beta), or business can setup a generic HTTP endpoint to receive this data. Using generic http endpoint, businesses can now analyze the data in ServiceNow, Power BI, Sumo logic, Mode analytics, PagerDuty, etc.
- **Upgraded reports:** UXI can be configured to generate highly customizable reports on weekly basis—both On-demand and configurable. Business can choose to get the reports according to Sensor Groups, Networks, Schedule—Weekly, Monthly, Daily, Date, and Time.

**UXI Path Analysis:** A simple visualization of Layer-3(L3) hops that runs from UXI sensor and provides an end-to-end observability of outbound traffic. With Path Analysis, the IT team will get the blueprint of an application journey on the global network or Internet—originating from the edge and traversing through vast geographic distance to reach an application.

UXI Path Analysis goes beyond providing the traditional L3 trace route path, helping IT teams understand all possible paths the outbound traffic is taking, with an option to go back in time and visualize the traffic path at earlier timestamps for historical data. IT teams can uncover details like high latency paths to any web server or application, get visibility into Internet nodes and verify routing fail over for multiple WAN ISP links, understand paths during Issue evolution – before, during and after incident, and verify network

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### Application and Network Monitoring

The HPE Aruba Networking UXI Sensor and Agent monitor on-premises, data center and cloud-based enterprise applications. HPE Aruba Networking UXI Agent for Zebra also monitors roaming and voice traffic performance. Customers can configure the UXI Sensors to log in and out of mission critical web applications, click links, fill out forms and perform various web interactions—just like real users do. UXI will report on the overall health of these applications including success, failure and transaction times. UXI Sensors and Agents also come with an extensive library of pre-configured popular tests such as Dropbox, YouTube™, Slack, and Netflix.

UXI Sensor use dynamic packet captures that are uploaded to the cloud when issues are detected. The packet capture data is invaluable for troubleshooting issues in depth and arriving at root cause without having to visit the site. Reported data includes: connectivity, throughput, latency, jitter, packet loss, web server response time, web application transaction time and VoIP MoS.

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## Standard Features

### Secure to the Core

HPE Aruba Networking UXI has been built from the ground up to ensure complete network security and privacy. Features include:

- Data encryption at rest and in motion, and all communication using TLS
- Hashing to conceal network access credentials
- No SSID bridging nor externally accessible logic ports (SSH and in-bound Telnet are disallowed)
- Security validation by independent vulnerability and penetration assessments.

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### Proactive User Experience Insights

Gain first-hand intelligence over network health from a user perspective. By using a synthetic and agent, multiple combinations of common user workflows can be tested.

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### Dynamic Packet Capture (PCAP)

Dynamic packet captures help identify problems and conduct root-cause analyses. PCAP files can be generated and uploaded automatically or on demand and retained for up to 30 days. Raw data is retained for up to 18 months.

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### Cloud-delivered Updates

With every subscription, UXI provides continuous software updates that enhance the value of your existing sensor infrastructure.

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### Vendor-neutral Integration

Deliver insights quickly for any network environment – just connect to a Wi-Fi or wired network

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### Third-party Integrations

Enable Webhooks with services like Slack and ServiceNow for instant notifications anywhere.

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### World-class Support

Get 24/7 assistance from Live Chat directly from the dashboard.

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## UXI Components

### UXI Dashboard

The cloud based UXI Dashboard provides an end-to-end view of user and application experiences and orchestrates the configuration, deployment, collection, and visualization of network health across every site. From the main dashboard, easily identify problems and perform remediation actions.

### G-Series Sensors

G-Series Sensors have a slim, cylindrical design with a pleasing aesthetic that fits in with any workplace décor – while a Kensington lock keeps them in place. All models feature PoE and Wi-Fi. A Bluetooth 5.0 radio allows the system to be set-up via the Mobile App, while a cellular option allows sensors to be rapidly configured and immediately begins serving the network. One sensor can test up to four networks, one via the Ethernet port and up to three for Wi-Fi SSIDs.

### G5 Sensors

Linux based devices powered by a dual Core 1.3Ghz ARM based processor, ideal for testing Wi-Fi 5 and previous generations network environment.

### G6 Sensors

Linux devices powered by 2.0GHz chipset, 2GB RAM and 8GB eMMC, ideal for testing Wi-Fi 6 and previous generations network environment.

### G6E Sensors

UXI Wi-Fi 6E Sensor monitors Wi-Fi 6E and previous generation network environments. The sensor is equipped with dual radios for monitoring tri-band operation



## Standard Features

2.4/5/6 GHz, and comes with differentiated features like Off-Band monitoring, client monitoring, and enhanced Wi-Fi environment analysis. In addition to network and application performance test results, the new sensor also displays SNR, QBSS, and client count, giving visibility into the noise in the environment and the number of clients affected by ongoing issues. The off-band monitoring feature enables comparison of different BSSIDs in an SSID, providing a detailed view about Wi-Fi environment.

### HPE Aruba Networking UXI Agent

HPE Aruba Networking UXI agents are the software installed on end-user devices. These agents run synthetic tests to monitor network and application performance, capture issues and analyze the root cause, and alert IT teams for rapid troubleshooting. UXI agents collect Wi-Fi performance, app performance metrics, and device performance metrics. Based on the devices supported, UXI offers two types of agents:

- **UXI Agent for Windows, MAC, Android:** Compatible with Windows, MAC, and Android. When deployed on laptops, the agent also provides a self-user portal. User self-service portal for end-users that highlights network status i.e. red (facing issue) or green (everything is working great), applications that are being tested on the user device and commonly asked device and network information by the IT teams like OS, ISP, PHY Mode, MSC Index.
- **UXI Agent for Zebra:** Compatible with Zebra handheld devices, provides additional analysis into device VoIP call quality and roaming performance. Using 802.11mc, the agent also pinpoints the exact location (on a floor map) of Zebra devices affected by network or application-related issues.

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### Request a Demo

For more information and to demo the solution, please contact your sales representative.

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### Ordering Information

The solution consists of a cloud dashboard that is accessed through a one-, three-, or five-year software subscription attached to each sensor in deployment. A separate one-, three- or five-year cellular data LTE subscription is required for cellular enabled sensor models (see as follows).

For the HPE Aruba Networking User Experience Insight Agent, customers need to buy a license from HPE Aruba Networking for each device running the agent. The software agent can be installed using MDM or from the HPE Aruba Networking Support Portal. HPE Aruba Networking User Experience Insight Agent for Android can also be installed from Google Play™. Post installation, the agent requires a valid subscription from HPE Aruba Networking to function. The HPE Aruba Networking User Experience Insight Agent for Zebra leverages the Zebra Mobility DNA Wireless Insights solution to provide detailed insight into roaming and SIP call performance. In addition to the HPE Aruba Networking User Experience Insight Agent for Zebra license, customers also need to buy an additional license from Zebra for Zebra Mobility DNA Wireless Insights (This is not included in HPE Aruba Networking subscription).

In addition, flexible consumption options and payment models are available with the as-a-service (aaS) SKUs for UXI Cloud subscriptions, LTE subscriptions, Agent for Zebra, and Agent for Android. The flexible consumption options include license co-termination, delayed activation for up to 90 days, true license renewals, and flexible payment options. With configurable SKUs customers get unparalleled flexibility to customize their subscriptions based on specific needs like billing frequency and duration of the subscription, ensuring a perfect fit for any network requirement. For more details, contact your HPE sales representative.

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### UXI on GLP for new customers

HPE Aruba Networking UXI is now integrated with HPE GreenLake Cloud Platform (GLP), providing the digital experience monitoring capability to IT leaders from the same dashboard that hosts other HPE cloud services. This integration aims to provide a consistent experience to IT leaders and make IT more efficient. In addition to accessing UXI, functions such as assigning users to your UXI dashboard, adding and removing sensors from your UXI dashboard, and adding UXI subscriptions are all performed through GLP.



## Configuration Information

**Build To Order:** BTO is a standalone unit with no integration. BTO products ship standalone are not part of a CTO or Rack-Shippable solution.

### BTO Models

| Rule # | Description                                                                                        | SKU    |
|--------|----------------------------------------------------------------------------------------------------|--------|
|        | HPE Aruba Networking User Experience Insight G-Series .11ax Ethernet Sensor                        | R7H75A |
|        | <ul style="list-style-type: none"> <li>PoE Powered, PSU Not Included but optional</li> </ul>       |        |
|        | HPE Aruba Networking User Experience Insight G-Series .11ax Ethernet Cell Sensor                   | R7H76A |
|        | <ul style="list-style-type: none"> <li>PoE Powered, PSU included</li> </ul>                        |        |
|        | HPE Aruba Networking User Experience Insight 6Ghz 11ax PoE Powered Sensor without PSU              | S0U51A |
|        | <ul style="list-style-type: none"> <li>PoE Powered, PSU Not Included but optional</li> </ul>       |        |
|        | HPE Aruba Networking User Experience Insight Sensor 6Ghz 11ax Cellular PoE Powered Sensor with PSU | S0U52A |
|        | <ul style="list-style-type: none"> <li>PoE Powered, PSU included</li> </ul>                        |        |

- Notes:**
- [Wireless Sensors include direct AC power plug-in, and option for PoE](#)
  - [OCA Only Model Selection Form - HPE Aruba Networking > User Experience & Analytics > Sensors: HPE Aruba Networking User Experience Insight](#)

### Service Options

| Rule # | Description                                                                       | SKU      |
|--------|-----------------------------------------------------------------------------------|----------|
|        | <b>HPE Aruba Networking User Experience Insight Cloud Subscription</b>            |          |
|        | Standard (min 0 // max 1) User Selection (min 1 // max 1)                         |          |
|        | HPE Aruba Networking User Experience Insight Cloud 1-year Subscription E-STU      | R4W97AAE |
|        | HPE Aruba Networking User Experience Insight Cloud 3-year Subscription E-STU      | R4W98AAE |
|        | HPE Aruba Networking User Experience Insight Cloud 5-year Subscription E-STU      | R4W99AAE |
|        | <b>HPE Aruba Networking User Experience Insight LTE Subscription</b>              |          |
|        | For R7H76A and S0U52A Standard (min 0 // max 1 ) User Selection (min 1 // max 1)  |          |
| 2      | HPE Aruba Networking User Experience Insight Sensor LTE 1-year Subscription E-STU | R4X00AAE |
| 3      | HPE Aruba Networking User Experience Insight Sensor LTE 3-year Subscription E-STU | R4X01AAE |
| 4      | HPE Aruba Networking User Experience Insight Sensor LTE 5-year Subscription E-STU | R4X02AAE |

- Notes:**
- [If selecting multiple sensors, customer must select the same Subscription Term](#)
  - [\\*For IRIS reference only. No action required for OCX and Clic](#)

#### Configuration Rules

- For IRIS reference only. No action required for OCX and Clic
- If R4W97AAE is selected, then min1/max1 of R4X00AAE must be added.
- If R4W98AAE is selected, then min1/max1 of R4X01AAE must be added.
- If R4W99AAE is selected, then min1/max1 of R4X02AAE must be added.

**Notes:** User Experience Insight LTE Subscription Term must be the same as User Experience Insight Cloud Subscription Term.



## Configuration Information

### Power Options

For S0U51A and R7H75A Std (Min 0 // max 1) User Selection (min 0 // max 1)

| Remarks | Description                                                                  | SKU    |
|---------|------------------------------------------------------------------------------|--------|
|         | HPE Aruba Networking User Experience Insight Power Supply Worldwide (Global) | R3T90A |

### Mounting Options

| Remarks | Description                                                             | SKU    |
|---------|-------------------------------------------------------------------------|--------|
|         | <b>Mounting Kit</b>                                                     |        |
|         | For S0U51A, S0U52A Std (Min 0 // max 1) User Selection (min 0 // max 1) |        |
|         | For R7H75A, R7H76A Std (Min 0 // max 1) User Selection (min 0 // max 1) |        |
|         | HPE Aruba Networking User Experience Insight Mounting Kit               | R3T84A |

### Software

| Rule #        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | SKU      |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
|               | <b>HPE Aruba Networking User Experience Insight Agent</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                  |          |
| 1             | HPE Aruba Networking UXI Agent 1-year Cloud Subscription E-STU                                                                                                                                                                                                                                                                                                                                                                                                                                             | S2D97AAE |
| 1             | HPE Aruba Networking UXI Agent 3-year Cloud Subscription E-STU                                                                                                                                                                                                                                                                                                                                                                                                                                             | S2D98AAE |
| 1             | HPE Aruba Networking UXI Agent 5-year Cloud Subscription E-STU                                                                                                                                                                                                                                                                                                                                                                                                                                             | S2D99AAE |
|               | HPE Aruba Networking UXI Agent Cloud 1-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                              | S2D97AAS |
|               | HPE Aruba Networking UXI Agent Cloud 3-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                              | S2D98AAS |
|               | HPE Aruba Networking UXI Agent Cloud 5-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                              | S2D99AAS |
|               | HPE Aruba Networking UXI Cloud 1-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                                    | S3M51AAS |
|               | HPE Aruba Networking UXI Cloud 3-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                                    | S3M52AAS |
|               | HPE Aruba Networking UXI Cloud 5-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                                    | S3M53AAS |
|               | HPE Aruba Networking UXI LTE 1-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                                      | S3M56AAS |
|               | HPE Aruba Networking UXI LTE 3-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                                      | S3M57AAS |
|               | HPE Aruba Networking UXI LTE 5-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                                      | S3M58AAS |
|               | HPE Aruba Networking UXI Agent Zebra Cloud 1-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                        | S3M63AAS |
|               | HPE Aruba Networking UXI Agent Zebra Cloud 3-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                        | S3M65AAS |
|               | HPE Aruba Networking UXI Agent Zebra Cloud 5-year Subscription SaaS                                                                                                                                                                                                                                                                                                                                                                                                                                        | S3M68AAS |
| <b>Notes:</b> | Place in HPE Aruba Networking Catalog as follows: <a href="#">HPE Aruba Networking &gt; User Experience &amp; Analytics &gt; Sensors &gt; HPE Aruba Networking User Experience Insight Agent</a>                                                                                                                                                                                                                                                                                                           |          |
|               | <b>HPE Aruba Networking User Experience Insight Agent for Zebra</b>                                                                                                                                                                                                                                                                                                                                                                                                                                        |          |
|               | HPE Aruba Networking User Experience Insight Zebra Agent Cloud 1-year Subscription E-STU                                                                                                                                                                                                                                                                                                                                                                                                                   | R8R05AAE |
|               | HPE Aruba Networking User Experience Insight Zebra Agent Cloud 3-year Subscription E-STU                                                                                                                                                                                                                                                                                                                                                                                                                   | R8R06AAE |
|               | HPE Aruba Networking User Experience Insight Zebra Agent Cloud 5-year Subscription E-STU                                                                                                                                                                                                                                                                                                                                                                                                                   | R8R07AAE |
| <b>Notes:</b> | <ul style="list-style-type: none"> <li>Place in HPE Aruba Networking Catalog as follows: <a href="#">HPE Aruba Networking &gt; User Experience &amp; Analytics &gt; Sensors &gt; HPE Aruba Networking User Experience Insight Agent for Zebra</a></li> <li>User must select min qty 100 to meet valid order</li> <li>Generate Unbuildable/FAN and Display the following:<br/>You must do a trial before purchase. Contact <a href="mailto:auxi@hpe.com">auxi@hpe.com</a> for override approval.</li> </ul> |          |



## Technical Specifications

### Specifications User Experience Insight

|                                 | HPE Aruba Networking UXI<br>G5E and G5C (LTE) Sensor                                                                                                                                                                                                                                                                                                                                                                                             | HPE Aruba Networking UXI<br>G6 and G6C (LTE) Sensor                                                                                                                                                                                                                                                                                                                                                                                             | HPE Aruba Networking UXI<br>G6E and G6EC (LTE) Sensor                                                                                                                                                                                                                                                                                                                                                                                       |
|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Network Interface</b>        | <ul style="list-style-type: none"> <li>802.11a/b/g/n/ac 2.4 GHz &amp; 5 GHz with two spatial streams</li> <li>Gigabit Ethernet 10/100/1,000</li> <li>Bluetooth Low Energy (BLE5.0) radio</li> <li>Exclusive to G5C: 3G/LTE connection for onboarding with full managed SIM and service</li> </ul>                                                                                                                                                | <ul style="list-style-type: none"> <li>802.11a/b/g/n/ac/ax 2.4 GHz &amp; 5 GHz with two spatial streams</li> <li>Gigabit Ethernet 10/100/1,000</li> <li>Bluetooth Low Energy (BLE5.1) radio</li> <li>Exclusive to G6C: 3G/LTE connection for onboarding with full managed SIM and service</li> </ul>                                                                                                                                            | <ul style="list-style-type: none"> <li>Dual radio 802.11a/b/g/n/ac/ax 2.4 GHz, 5 GHz &amp; 6 GHz with two spatial streams</li> <li>Gigabit Ethernet 10/100/1,000</li> <li>Bluetooth Low Energy (BLE5.1) radio</li> <li>Exclusive to G6EC: 3G/LTE connection for onboarding with full managed SIM and service</li> <li>Low Power Indoor (LPI) supported for 6GHz, Standard Power (SP) client operation not supported at this time</li> </ul> |
| <b>Power</b>                    | <ul style="list-style-type: none"> <li>802.3af Power over Ethernet (PoE)</li> <li>Optional AC power adapter</li> <li>Power Consumption of 12W</li> <li>Exclusive to G5C: Power backup of 20s</li> </ul>                                                                                                                                                                                                                                          | <ul style="list-style-type: none"> <li>802.3af Power over Ethernet (PoE)</li> <li>Optional AC power adapter</li> <li>Power Consumption of 12W</li> <li>Exclusive to G6C: Power backup &gt;=20s</li> </ul>                                                                                                                                                                                                                                       | <ul style="list-style-type: none"> <li>802.3af Power over Ethernet (PoE)</li> <li>AC power adapter (R3T90A)</li> <li>Power Consumption of 12W</li> <li>Exclusive to G6EC: Power backup &gt;=60s</li> </ul>                                                                                                                                                                                                                                  |
| <b>Mounting</b>                 | <ul style="list-style-type: none"> <li>Ideal placement on a wall mounting, pillar, etc. is ± 4 to 5 feet (± 1.5 meters) off the ground</li> <li>Includes Command Strip™ adhesive mounting for quick wall mounting below 2m in height</li> <li>Each sensor includes a bracket, with a star set screw and Kensington lock slot</li> <li>Non-skid rubber feet for placing sensors on a flat surface</li> <li>Optional T-Bar mounting kit</li> </ul> | <ul style="list-style-type: none"> <li>Ideal placement on a wall mounting, pillar, etc. is ± 4 to 5 feet (± 1.5 meters) off the ground</li> <li>Includes Command Strip adhesive mounting for quick wall mounting below 2m in height</li> <li>Each sensor includes a bracket, with a star set screw and Kensington lock slot</li> <li>Non-skid rubber feet for placing sensors on a flat surface</li> <li>Optional T-Bar mounting kit</li> </ul> | <ul style="list-style-type: none"> <li>Ideal placement on a wall mounting, pillar, etc. ± 4 to 5 feet (± 1.5 meters) off the ground</li> <li>Mount must be drilled on</li> <li>Each sensor includes a bracket, with a star set screw and Kensington lock slot</li> <li>Non-skid rubber feet for placing sensors on a flat surface</li> <li>Optional T-Bar mounting kit</li> </ul>                                                           |
| <b>Physical Characteristics</b> | <ul style="list-style-type: none"> <li>Dimensions with the mounting bracket:<br/>Width: 72.00mm<br/>Depth: 42.30mm<br/>Height: 265.75mm</li> <li>Exclusive to G5E: Weight: 443g</li> <li>Exclusive to G5C: Weight: 493g</li> </ul>                                                                                                                                                                                                               | <ul style="list-style-type: none"> <li>Dimensions with the mounting bracket:<br/>Width: 72.00mm<br/>Depth: 42.30mm<br/>Height: 265.75mm</li> <li>Exclusive to G6: Weight: 443g</li> <li>Exclusive to G6C: Weight: 498g</li> </ul>                                                                                                                                                                                                               | <ul style="list-style-type: none"> <li>Dimensions with the mounting bracket:<br/>Width: 85mm<br/>Depth: 47mm<br/>Height: 306mm</li> <li>Exclusive to G6E: Weight: 695g</li> <li>Exclusive to G6EC: Weight: 752g</li> </ul>                                                                                                                                                                                                                  |



## Technical Specifications

|                             |                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Environmental</b>        | <ul style="list-style-type: none"> <li>Operating Temperature: 32° F to 104° F, 0° C to 40° C</li> <li>Humidity: 5% to 93% non-condensing</li> <li>UL 2043 Plenum rated for use in air-handling spaces Storage &amp; Transportation Temperature: 40° F to 158° F, -40° C to 70° C</li> </ul>                                                                                                                                      | <ul style="list-style-type: none"> <li>Operating Temperature: 32° F to 104° F, 0° C to 40° C</li> <li>Humidity: 5% to 93% non-condensing</li> <li>UL 2043 Plenum rated for use in air-handling spaces Storage &amp; Transportation Temperature: 40° F to 158° F, -40° C to 70° C</li> </ul>                                                                                                                 | <ul style="list-style-type: none"> <li>Operating Temperature: 32° F to 104° F, 0° C to 40° C</li> <li>Humidity: 5% to 93% non-condensing</li> <li>UL 2043 Plenum rated for use in air-handling spaces Storage &amp; Transportation Temperature: -40° F to 158° F, -40° C to 70°</li> </ul>                                                                                                                               |
| <b>Reliability</b>          | <ul style="list-style-type: none"> <li>Exclusive to G5E: MTBF 824 kHrs1 at 25° C operating temperature</li> <li>Exclusive to G5C: MTBF 776 kHrs1 at 25°temperature</li> </ul>                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>Exclusive to G6: MTBF 868 kHrs1 at 25° C operating temperature</li> <li>Exclusive to G6C: MTBF 838 kHrs1 at 25° C operating temperature</li> </ul>                                                                                                                                                                                                                   | <ul style="list-style-type: none"> <li>Exclusive to G6E: MTBF 858.094kHrs1 at 25° C operating temperature</li> <li>Exclusive to G6EC: MTBF 759.657 kHrs1 at 25° C operating temperature</li> </ul>                                                                                                                                                                                                                       |
| <b>Regulatory</b>           | <ul style="list-style-type: none"> <li>CE Marked</li> <li>RED Directive 2014/53/EU</li> <li>EMC Directive 2014/30/EU</li> <li>Low Voltage Directive 2014/35/EU UL/IEC/EN 60950</li> <li>Exclusive to G5E: FCC ID: R3R67A: Q9DASIN0301</li> <li>RMN (Regulatory Model Number): UX-G5 RMN: ASIN0301</li> <li>Exclusive to G5C: FCC ID: R3S69A: Q9DASIN0302</li> <li>RMN (Regulatory Model Number): UX-G5C RMN: ASIN0302</li> </ul> | <ul style="list-style-type: none"> <li>CE Marked</li> <li>RED Directive 2014/53/EU</li> <li>EMC Directive 2014/30/EU</li> <li>Low Voltage Directive 2014/35/EU UL/IEC/EN 62368</li> <li>Exclusive to G6: FCC ID: R7H75A: Q9DASIN0303RMN (Regulatory Model Number): UX-G6 RMN: ASIN0303</li> <li>Exclusive to G6C: FCC ID: R7H76A: Q9DASIN0304RMN (Regulatory Model Number): UX-G6C RMN: ASIN0304</li> </ul> | <ul style="list-style-type: none"> <li>CE Marked</li> <li>RED Directive 2014/53/EU</li> <li>EMC Directive 2014/30/EU</li> <li>Low Voltage Directive 2014/35/EU</li> <li>UL/IEC/EN 62368</li> <li>Exclusive to G6E: FCC ID: S0U51A: Q9DASIN0305RMN (Regulatory Model Number): UX-G6E RMN: ASIN0305</li> <li>Exclusive to G6EC: FCC ID: S0U52A: Q9DASIN0306RMN (Regulatory Model Number): UX-G6EC RMN: ASIN0306</li> </ul> |
| <b>Warranty and Support</b> | <ul style="list-style-type: none"> <li>1-year replacement warranty with 10-day shipment</li> <li>Software support included with subscription</li> <li>Hardware support through Foundational Care</li> </ul>                                                                                                                                                                                                                      | <ul style="list-style-type: none"> <li>1-year replacement warranty with 10-day shipment</li> <li>Software support included with subscription</li> <li>Hardware support through Foundational Care</li> </ul>                                                                                                                                                                                                 | <ul style="list-style-type: none"> <li>1-year replacement warranty with 10-day shipment</li> <li>Software support included with subscription</li> <li>Hardware support through Foundational Care</li> </ul>                                                                                                                                                                                                              |
| <b>Security</b>             | <ul style="list-style-type: none"> <li>Open</li> <li>WPA2 PSK</li> <li>WPA2 Enterprise</li> </ul>                                                                                                                                                                                                                                                                                                                                | <ul style="list-style-type: none"> <li>Open</li> <li>WPA2 PSK</li> <li>WPA3 SAE</li> <li>WPA2 Enterprise</li> <li>Enhance Open (OWE)</li> <li>WPA3 Enterprise</li> <li>WPA3 Enterprise (CNSA)</li> </ul>                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>Open</li> <li>WPA2 PSK</li> <li>WPA3 SAE</li> <li>WPA2 Enterprise</li> <li>Enhance Open (OWE)—Coming soon</li> <li>WPA3 Enterprise—Coming soon</li> <li>WPA3 Enterprise (CNSA)—Coming soon</li> </ul>                                                                                                                                                                             |
| <b>ESP types</b>            | EAP-PEAP, EAP-LEAP, EAP-TTLS                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                          |



## Technical Specifications

### Deployment Information

Multiple sensors can be placed within an environment to monitor performance within different areas. This number is dependent on many factors, including the density of both end-users and network devices. Guidance:

- One sensor for every five APs in a typical carpeted office
- One sensor per site (e.g., retail store or branch)
- One sensor every 10 APs in a large public venue (e.g. stadium or conference center)
- The UXI Agent is recommended on every supported Android/Zebra device running the appropriate android operating system and updates.

Please refer to the product help documentation for supported Zebra devices and software requirements.

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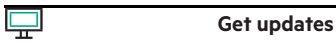
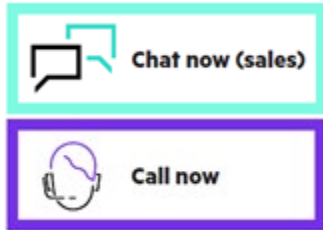
## Summary of Changes

| Date        | Version History          | Action  | Description of Change                                                                                                                                               |
|-------------|--------------------------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 28-Jul-2025 | <b><u>Version 15</u></b> | Changed | Survey link updated.                                                                                                                                                |
| 05-May-2025 | <b><u>Version 14</u></b> | Changed | Configuration Information section was updated, new as a Service SKUs were added.                                                                                    |
| 03-Feb-2025 | <b><u>Version 13</u></b> | Changed | Standard Features and Technical Specifications sections were updated.                                                                                               |
| 06-Jan-2025 | <b><u>Version 12</u></b> | Changed | Overview, Standard Features, and Technical Specifications sections were updated.                                                                                    |
| 18-Nov-2024 | <b><u>Version 11</u></b> | Changed | QuickSpecs was updated.                                                                                                                                             |
| 22-Jan-2024 | <b><u>Version 10</u></b> | Changed | Series name was updated.                                                                                                                                            |
| 20-Nov-2023 | <b><u>Version 9</u></b>  | Changed | Overview, Standard Features, Configuration Information, and Technical Specifications sections were updated.                                                         |
| 02-Oct-2023 | <b><u>Version 8</u></b>  | Changed | Standard Features, Configuration Information, and Technical Specifications sections were updated.                                                                   |
| 07-Aug-2023 | <b><u>Version 7</u></b>  | Changed | Standard Features, Configuration Information, and Technical Specifications sections were updated.                                                                   |
| 15-May-2023 | <b><u>Version 6</u></b>  | Changed | Configuration Information section was updated.                                                                                                                      |
| 03-Apr-2023 | <b><u>Version 5</u></b>  | Changed | Configuration Information section was updated.                                                                                                                      |
| 05-Dec-2022 | <b><u>Version 4</u></b>  | Changed | Configuration Information section was updated.                                                                                                                      |
| 07-Mar-2022 | <b><u>Version 3</u></b>  | Changed | Overview, Standard Features, and Configuration Information sections were updated. New SKUs were added in Configuration Information.                                 |
| 06-Dec-2021 | <b><u>Version 2</u></b>  | Changed | Standard Features, Configuration Information, and Technical Specifications sections were updated. SKUs were added and removed in Configuration Information section. |
| 04-May-2020 | <b><u>Version 1</u></b>  | New     | New QuickSpecs                                                                                                                                                      |



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