

Overview

Shape the Future of QuickSpecs – Your Input Matters

Red Hat Enterprise Linux from HPE

Are you looking for a one- stop solution for your Red Hat® environment?

Hewlett Packard Enterprise support, certifies, and offers Red Hat software on HPE Servers. Red Hat provides enterprise-ready alternatives to proprietary operating environments to reduce cost and complexity, while ensuring stability and performance throughout your IT infrastructure.

Red Hat Enterprise Linux from Hewlett Packard Enterprise offers enterprise class support for your Linux® environment providing outstanding technical expertise with fast answers and problem resolution. And you have the flexibility to tailor your solution to your individual needs with the freedom of choosing from the entire portfolio of certified and supported HPE ProLiant Servers Storage and Services

A complete list of supported and certified HPE servers is available either at the Hewlett Packard Enterprise support matrix https://techlibrary.hpe.com/us/en/enterprise/servers/supportmatrix/redhat_linux.aspx or at the Red Hat Hardware compatibility Matrix.

At A Glance

The Red Hat OEM portfolio from Hewlett Packard Enterprise includes:

- Red Hat Enterprise Linux
- Red Hat Enterprise Linux Add-Ons
 - High Availability Add-on
 - Smart Management Add-on
 - Resilient Storage Add-on
- Red Hat Enterprise Linux for HPC
- Red Hat Enterprise Linux for SAP
- Red Hat Enterprise Linux for Virtual Datacenter
- Red Hat OpenShift Container Platform
- Red Hat Ansible Automation

Hewlett Packard Enterprise branded Red Hat licenses

- Are identical to Red Hat native software
- Are available in physical and electronic delivery forms
- Are transferable to other supported HPE Server as needed
- Should be sold with HPE hardware at time of purchase or within 30 days of the initial sale

Overview

One-Stop Support

- Red Hat Enterprise Linux from HPE allows you to make Hewlett Packard Enterprise your single point of purchase, contact and accountability for both hardware and software.
- Receive your subscription in a minimum of 24 hours.

Outstanding Technical Expertise

- Hewlett Packard Enterprise provides additional, uplifted support and education services for Red Hat Enterprise Linux and offers a consistent global service experience delivered locally.
- As a Platinum member of Linux Foundation, we at Hewlett Packard Enterprise understand how Linux develops and evolves and are in close collaboration with Red Hat and the Linux community.
- The Red Hat OEM portfolio from Hewlett Packard Enterprise includes 1 / 3 / 5 years 24x7 unlimited support and subscription services
- Red Hat Resell offering with support provided directly by Red Hat.

Industry Leading Solutions

- Red Hat Enterprise Linux from Hewlett Packard Enterprise is certified and supported across the entire HPE ProLiant Servers and Storage portfolios.
 - Hewlett Packard Enterprise develops Reference Architectures (RA) for Red Hat Enterprise Virtualization and Red Hat Storage built on Hewlett Packard Enterprise servers, OpenShift and OpenStack.
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Standard Features

Subscription Activation Instructions for your Red Hat software purchased from HPE

The subscription activation instructions for your Red Hat software purchased from Hewlett Packard Enterprise is a two-step process:

- **Step 1**
Use your Entitlement Order Number above to register your support on the HPE Licensing Portal [MyEnterpriseLicense.hpe.com](https://myenterpriselicense.hpe.com)
- **Step 2**
Upon completing your support registration, you will receive a unique Red Hat® Access Link related to your purchased license. You must click this link to complete the redemption process of your Red Hat® product with Red Hat®.
- Hewlett Packard Enterprise may provide your personal and business contact information, such as name, address, telephone number and email address to Red Hat®, for purposes of ensuring accurate product subscription, support registration and entitlement with Red Hat®.

Linux Installation & Startup Services

HPE Installation and Startup Service for Linux Operating Systems is available as two service packages.

- **Package 1** is a fixed-price, fixed-content service, while Package 2 is available as a custom-quoted service based on a Statement of Work (SOW). Package 1 includes the onsite installation, configuration, and startup activities in support of the Linux distributions identified under 'Service eligibility,' delivered on one supported HPE ProLiant server platform. This service will provide for the installation of the Linux operating system (OS) and TCP/IP network protocol, as well as for their integration into your network environment, including network interface card (NIC) configuration and basic orientation on product usage.
- **Package 2** may include any or all of the service deliverables included in Package 1 as well as more complex deliverables, such as a Sendmail or Postfix configuration, DNS configuration of network applications, application configuration, cluster configuration, installation or configuration of high-availability clustering products (e.g., HPE Serviceguard), and installation or configuration of Kickstart (SUSE remote/automated installation utilities). The actual work to be performed in Package 2 will be identified in an SOW.

Notes: For additional information on these services please visit the following web site:

https://techlibrary.hpe.com/us/en/enterprise/servers/supportmatrix/redhat_linux.aspx

Red Hat Certification & Supported Matrix

An HPE ProLiant server is certified if it has passed the Red Hat certification test suite. Hewlett Packard Enterprise supports all Red Hat certified servers which mean Hewlett Packard Enterprise will support any HPE delivered driver or management software for Red Hat.

For more information, visit our support matrix:

https://techlibrary.hpe.com/us/en/enterprise/servers/supportmatrix/redhat_linux.aspx

Hewlett Packard Enterprise web sites

- Red Hat Enterprise Linux from HPE
<https://buy.hpe.com/us/en/software/operating-systems/red-hat-enterprise-linux-from-hpe/p/5393115>
- HPE Red Hat Certification & Support
https://techlibrary.hpe.com/us/en/enterprise/servers/supportmatrix/redhat_linux.aspx
- HPE & Red Hat Alliance
<https://www.hpe.com/us/en/alliance/red-hat.html>
- HPE Red Hat Support & Services
https://techlibrary.hpe.com/us/en/enterprise/servers/supportmatrix/redhat_linux.aspx
- Life Cycle and Update Policies
https://access.redhat.com/support/policy/update_policies



Service and Support

HPE Services

No matter where you are in your digital transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.

<https://www.hpe.com/services>

Consulting Services

No matter where you are in your journey to hybrid cloud, experts can help you map out your next steps. From determining what workloads should live where, to handling governance and compliance, to managing costs, our experts can help you optimize your operations.

<https://www.hpe.com/services/consulting>

HPE Managed Services

HPE runs your IT operations, providing services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.

[HPE Managed Services | HPE](#)

Operational services

Optimize your entire IT environment and drive innovation. Manage day-to-day IT operational tasks while freeing up valuable time and resources. Meet service-level targets and business objectives with features designed to drive better business outcomes.

<https://www.hpe.com/services/operational>

HPE Complete Care Service

HPE Complete Care Service is a modular, edge-to-cloud IT environment service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals through a personalized experience. All delivered by an assigned team of HPE Services experts. HPE Complete Care Service provides:

- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI driven customer experience

<https://www.hpe.com/services/completecure>

HPE Tech Care Service

HPE Tech Care Service is the operational support service experience for HPE products. The service goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Tech Care Service delivers a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. For RedHat the HPE Tech Care Service is available in two response levels. Basic, which provides 9x5 business hour availability and a 2-hour response time. Essential which provides a 15-minute response time 24x7 for most enterprise level customers at <https://www.hpe.com/services/techcare>



Service and Support

HPE Lifecycle Services

HPE Lifecycle Services provide a variety of options to help maintain your HPE systems and solutions at all stages of the product lifecycle. A few popular examples include:

- Lifecycle Install and Startup Services: Various levels for physical installation and power on, remote access setup, installation and startup, and enhanced installation services with the operating system.
- HPE Firmware Update Analysis Service: Recommendations for firmware revision levels for selected HPE products, taking into account the relevant revision dependencies within your IT environment.
- HPE Firmware Update Implementation Service: Implementation of firmware updates for selected HPE server, storage, and solution products, taking into account the relevant revision dependencies within your IT environment.
- Implementation assistance services: Highly trained technical service specialists to assist you with a variety of activities, ranging from design, implementation, and platform deployment to consolidation, migration, project management, and onsite technical forums.
- HPE Service Credits: Access to prepaid services for flexibility to choose from a variety of specialized service activities, including assessments, performance maintenance reviews, firmware management, professional services, and operational best practices.

Notes: To review the list of Lifecycle Services available for your product go to:

<https://www.hpe.com/services/lifecycle>

For a list of the most frequently purchased services using service credits, see the [HPE Service Credits Menu](#)

Other Related Services from HPE Services:

HPE Education Services

Training and certification designed for IT and business professionals across all industries. Broad catalogue of course offerings to expand skills and proficiencies in topics ranging from cloud and cybersecurity to AI and DevOps. Create learning paths to expand proficiency in a specific subject. Schedule training in a way that works best for your business with flexible continuous learning options.

<https://www.hpe.com/services/training>

Defective Media Retention

An option available with HPE Complete Care Service and HPE Tech Care Service and applies only to Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and services options.

Parts and Materials

HPE will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

How to Purchase Services

Services are sold by Hewlett Packard Enterprise and Hewlett Packard Enterprise Authorized Service Partners:

- Services for customers purchasing from HPE or an enterprise reseller are quoted using HPE order configuration tools.
- Customers purchasing from a commercial reseller can find services at <https://ssc.hpe.com/portal/site/ssc/>



Service and Support

AI Powered and Digitally Enabled Support Experience

Achieve faster time to resolution with access to product-specific resources and expertise through a digital and data driven customer experience.

Sign into the HPE Support Center experience, featuring streamlined self-serve case creation and management capabilities with inline knowledge recommendations. You will also find personalized task alerts and powerful troubleshooting support through an intelligent virtual agent with seamless transition when needed to a live support agent.

<https://support.hpe.com/hpesc/public/home/signin>

Consume IT On Your Terms

HPE GreenLake edge-to-cloud platform brings the cloud experience directly to your apps and data wherever they are—the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake edge-to-cloud platform accelerates digital transformation in a distributed, edge-to-cloud world.

- Get faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds

To learn more about HPE Services, please contact your Hewlett Packard Enterprise sales representative or Hewlett Packard Enterprise Authorized Channel Partner. Contact information for a representative in your area can be found at "Contact HPE"

<https://www.hpe.com/us/en/contact-hpe.html>

For more information

<https://www.hpe.com/us/en/services.html>



Related Options

Red Hat Enterprise Linux

Subscription and Support

Hewlett Packard Enterprise offers version-less subscriptions. This gives you the ability to download and run any supported version of Red Hat Enterprise Linux.

Hewlett Packard Enterprise offers two types of entitlement delivery, electronic and printed.

The printed SKUs are the same except you replace the "AAE" with an "A" at the end. HPE encourages customers to pick one ordering option to avoid confusion and issues.

Channel Partners & Distributors

Electronic SKUs ship immediately. HPE strongly encourages channel partner and distributors to place orders on-demand.

Red Hat Enterprise Linux Server

Notes: [Socket pair or two virtual guest stackable subscriptions.](#)

HPE 24x7 Software Technical Support Phone included in the purchase of these subscriptions

Red Hat Enterprise Linux Server 2 Sockets 1 Guest 1-year Subscription 24x7 Support LTU	S4R43A
Red Hat Enterprise Linux Server 2 Sockets 1 Guest 1 Year Subscription 24x7 Support E-LTU	J8J36AAE
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 1-year Subscription 24x7 Support LTU	S4R37A
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 1 Year Subscription 24x7 Support E-LTU	G3J28AAE
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 1-year Subscription 24x7 Support LTU	S4R45A
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 1 Year Subscription 24x7 Support E-LTU	G5J62AAE
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 3-year Subscription 24x7 Support LTU	S4R38A
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 3 Year Subscription 24x7 Support E-LTU	G3J30AAE
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 1-year Subscription 9x5 Support LTU	S4R46A
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 3 Year Subscription 24x7 Support E-LTU	G5J64AAE
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 5-year Subscription 24x7 Support LTU	S4R39A
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 5 Year Subscription 24x7 Support E-LTU	G3J32AAE
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 5yr Subscription 24x7 Support Flexible LTU	Q0D22A
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 5yr Subscription 24x7 Support E-LTU	Q0D22AAE

HPE 9x5 Software Technical Support Phone included in the purchase of these subscriptions

Red Hat Enterprise Linux Server 2 Sockets 1 Guest 1-year Subscription 9x5 Support LTU	S4R44A
Red Hat Enterprise Linux Server 2 Sockets 1 Guest 1 Year Subscription 9x5 Support E-LTU	J8J35AAE
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 1-year Subscription 9x5 Support LTU	S4R40A
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 1 Year Subscription 9x5 Support E-LTU	G3J29AAE
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 3-year Subscription 24x7 Support LTU	S4R47A
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 1 Year Subscription 9x5 Support E-LTU	G5J63AAE
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 3-year Subscription 9x5 Support LTU	S4R41A
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 3 Year Subscription 9x5 Support E-LTU	G3J31AAE
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 3-year Subscription 9x5 Support LTU	S4R48A
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 3 Year Subscription 9x5 Support E-LTU	G5J65AAE
Red Hat Enterprise Linux Server 2 Sockets or 2 Guests 5-year Subscription 9x5 Support LTU	S4R42A
Red Hat Enterprise Linux Server 2 Sockets or Guests 5 Year Subscription 9x5 Support E-LTU	G3J33AAE
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 5yr Subscription 9x5 Support Flexible LTU	Q0D23A
Red Hat Enterprise Linux Server 2 Sockets 4 Guests 5yr Subscription 9x5 Support E-LTU	Q0D23AAE



Related Options

Red Hat Enterprise Linux for Virtual Datacenters

Notes: [Socket pair stackable subscriptions for unlimited guests.](#)

HPE 24x7 Software Technical Support Phone included in the purchase of these subscriptions

Red Hat Enterprise Linux Virtual Datacenter 2 Sockets 1-year Subscription 24x7 Support LTU	S4R31A
Red Hat Enterprise Linux for Virtual Datacenters 2 Sockets 1 Year Subscription 24x7 Support E-LTU	G3J22AAE
Red Hat Enterprise Linux Virtual Datacenter 2 Sockets 3-year Subscription 24x7 Support LTU	S4R32A
Red Hat Enterprise Linux for Virtual Datacenters 2 Sockets 3 Year Subscription 24x7 Support E-LTU	G3J24AAE
Red Hat Enterprise Linux Virtual Datacenter 2 Sockets 5-year Subscription 24x7 Support LTU	S4R33A
Red Hat Enterprise Linux for Virtual Datacenters 2 Sockets 5 Year Subscription 24x7 Support E-LTU	G3J26AAE

HPE 9x5 software technical support phone included in the purchase of these subscriptions

Red Hat Enterprise Linux Virtual Datacenter 2 Sockets 1-year Subscription 9x5 Support LTU	S4R34A
Red Hat Enterprise Linux for Virtual Datacenters 2 Sockets 1 Year Subscription 9x5 Support E-LTU	G3J23AAE
Red Hat Enterprise Linux Virtual Datacenter 2 Sockets 3-year Subscription 9x5 Support LTU	S4R35A
Red Hat Enterprise Linux for Virtual Datacenters 2 Sockets 3 Year Subscription 9x5 Support E-LTU	G3J25AAE
Red Hat Enterprise Linux Virtual Datacenter 2 Sockets 5-year Subscription 9x5 Support LTU	S4R36A
Red Hat Enterprise Linux for Virtual Datacenters 2 Sockets 5 Year Subscription 9x5 Support E-LTU	G3J27AAE

Red Hat Add-Ons

Notes:

- [Support is not included with Red Hat Add-ons. Red Hat Add-ons inherit the same level of support as the Red Hat Enterprise Linux subscription purchased.](#)
- [Socket pair or two virtual guest stackable subscriptions. Must match Red Hat Enterprise Linux subscription.](#)

Red Hat High Availability

Red Hat High Availability 2 Sockets or 2 Guests 1 Year Subscription LTU	S4T22A
Red Hat High Availability 2 Sockets or 2 Guests 1 Year Subscription E-LTU	G3J34AAE
Red Hat High Availability 2 Sockets or 2 Guests 3 Year Subscription LTU	S4T23A
Red Hat High Availability 2 Sockets or 2 Guests 3 Year Subscription E-LTU	G3J35AAE
Red Hat High Availability 2 Sockets or 2 Guests 5yr Subscription Flexible LTU	Q0D25A
Red Hat High Availability 2 Sockets or 2 Guests 5yr Subscription E-LTU	Q0D25AAE
Red Hat High Availability 2 Sockets Unlimited Guests 1 Year Subscription LTU	S4T26A
Red Hat High Availability 2 Sockets Unlimited Guests 1 Year Subscription E-LTU	G5J66AAE
Red Hat High Availability 2 Sockets Unlimited Guests 3 Year Subscription LTU	S4T27A
Red Hat High Availability 2 Sockets Unlimited Guests 3 Year Subscription E-LTU	G5J67AAE
Red Hat High Availability 2 Sockets Unlimited Guests 5yr Subscription Flexible LTU	Q0D26A
Red Hat High Availability 2 Sockets Unlimited Guests 5yr Subscription E-LTU	Q0D26AAE

Red Hat Resilient Storage

Notes: [Includes High Availability](#)

Red Hat Resilient Storage 2 Sockets or 2 Guests 1 Year Subscription LTU	S4T24A
Red Hat Resilient Storage 2 Sockets or 2 Guests 1 Year Subscription E-LTU	G3J36AAE
Red Hat Resilient Storage 2 Sockets or 2 Guests 3 Year Subscription LTU	S4T25A
Red Hat Resilient Storage 2 Sockets or 2 Guests 3 Year Subscription E-LTU	G3J37AAE
Red Hat Resilient Storage 2 Sockets or 2 Guests 5yr Subscription Flexible LTU	Q0D29A
Red Hat Resilient Storage 2 Sockets or 2 Guests 5yr Subscription E-LTU	Q0D29AAE
Red Hat Resilient Storage 2 Sockets Unlimited Guests 1 Year Subscription E-LTU	G5J68AAE



Related Options

Red Hat Resilient Storage 2 Sockets Unlimited Guests 3 Year Subscription E-LTU	G5J69AAE
Red Hat Resilient Storage 2 Sockets Unlimited Guests 5yr Subscription Flexible LTU	Q0D30A
Red Hat Resilient Storage 2 Sockets Unlimited Guests 5yr Subscription E-LTU	Q0D30AAE

Red Hat Satellite

Red Hat Satellite 2 Sockets or 2 Guests 1yr Subscription Flexible LTU	R2A00A
Red Hat Satellite 2 Sockets or 2 Guests 1yr Subscription E-LTU	R2A00AAE
Red Hat Satellite 2 Sockets or 2 Guests 3-year Subscription Flexible LTU	R2A01A
Red Hat Satellite 2 Sockets or 2 Guests 3-year Subscription E-LTU	R2A01AAE
Red Hat Satellite 2 Sockets or 2 Guests 5-year Subscription Flexible LTU	R2A02A
Red Hat Satellite 2 Sockets or 2 Guests 5-year Subscription E-LTU	R2A02AAE
Red Hat Satellite 2 Sockets Unlimited Guests 1yr Subscription Flexible LTU	R2A03A
Red Hat Satellite 2 Sockets Unlimited Guests 1yr Subscription E-LTU	R2A03AAE
Red Hat Satellite 2 Sockets Unlimited Guests 3-year Subscription Flexible LTU	R2A04A
Red Hat Satellite 2 Sockets Unlimited Guests 3-year Subscription E-LTU	R2A04AAE
Red Hat Satellite 2 Sockets Unlimited Guests 5-year Subscription Flexible LTU	R2A05A
Red Hat Satellite 2 Sockets Unlimited Guests 5-year Subscription E-LTU	R2A05AAE

Red Hat Enterprise Linux for SAP for Virtual Datacenters

HPE 24x7 Software Technical Support Phone included in the purchase of these subscriptions

Red Hat Enterprise Linux for SAP for Virtual Datacenters 3yr Subscription 24x7 Support E-LTU	Q5W24AAE
Red Hat Enterprise Linux for SAP for Virtual Datacenters 3yr Subscription 24x7 Support Flex LTU	Q5W24A
Red Hat Enterprise Linux for SAP for Virtual Datacenters 5yr Subscription 24x7 Support E-LTU	Q5W26AAE
Red Hat Enterprise Linux for SAP for Virtual Datacenters 5yr Subscription 24x7 Support Flex LTU	Q5W26A

HPE 9x5 software technical support phone included in the purchase of these subscriptions

Red Hat Enterprise Linux for SAP for Virtual Datacenters 3yr Subscription 9x5 Support E-LTU	Q5W23AAE
Red Hat Enterprise Linux for SAP for Virtual Datacenters 3yr Subscription 9x5 Support Flex LTU	Q5W23A
Red Hat Enterprise Linux for SAP for Virtual Datacenters 5yr Subscription 9x5 Support E-LTU	Q5W25AAE
Red Hat Enterprise Linux for SAP for Virtual Datacenters 5yr Subscription 9x5 Support Flex LTU	Q5W25A

Red Hat Enterprise Linux HPC

Head Nodes

Red Hat Enterprise Linux for HPC Head Node 1yr Subscription 24x7 Support E-LTU	R1P34AAE
Red Hat Enterprise Linux for HPC Head Node 1yr Subscription 24x7 Support Flexible LTU	R1P34A
Red Hat Enterprise Linux for HPC Head Node 3yr Subscription 24x7 Support E-LTU	R1P35AAE
Red Hat Enterprise Linux for HPC Head Node 3yr Subscription 24x7 Support Flexible LTU	R1P35A
Red Hat Enterprise Linux for HPC Head Node 5yr Subscription 24x7 Support E-LTU	R1P36AAE
Red Hat Enterprise Linux for HPC Head Node 5yr Subscription 24x7 Support Flexible LTU	R1P36A
Red Hat Enterprise Linux for HPC Head Node 1yr Subscription 9x5 Support E-LTU	R1P37AAE
Red Hat Enterprise Linux for HPC Head Node 1yr Subscription 9x5 Support Flexible LTU	R1P37A
Red Hat Enterprise Linux for HPC Head Node 3yr Subscription 9x5 Support E-LTU	R1P38AAE
Red Hat Enterprise Linux for HPC Head Node 3yr Subscription 9x5 Support Flexible LTU	R1P38A
Red Hat Enterprise Linux for HPC Head Node 5yr Subscription 9x5 Support E-LTU	R1P39AAE
Red Hat Enterprise Linux for HPC Head Node 5yr Subscription 9x5 Support Flexible LTU	R1P39A



Related Options

Compute Node

Red Hat Enterprise Linux for HPC Compute Node 1yr Subscription E-LTU	R1P40AAE
Red Hat Enterprise Linux for HPC Compute Node 1yr Subscription Flexible LTU	R1P40A
Red Hat Enterprise Linux for HPC Compute Node 3yr Subscription E-LTU	R1P41AAE
Red Hat Enterprise Linux for HPC Compute Node 3yr Subscription Flexible LTU	R1P41A
Red Hat Enterprise Linux for HPC Compute Node 5yr Subscription E-LTU	R1P42AAE
Red Hat Enterprise Linux for HPC Compute Node 5yr Subscription Flexible LTU	R1P42A

Head Node with Smart Management

Notes: New Smart Management is now including Satellite.

Red Hat Enterprise Linux for HPC Head Node with Smart Management 1yr 24x7 E-LTU	R2Z45AAE
Red Hat Enterprise Linux for HPC Head Node with Smart Management 3yr 24x7 E-LTU	R2Z46AAE
Red Hat Enterprise Linux for HPC Head Node with Smart Management 5yr 24x7 E-LTU	R2Z47AAE

Compute Node with Smart Management

Notes: New Smart Management is now including Satellite.

Red Hat Enterprise Linux for HPC Compute Node with Smart Management 1yr E-LTU	R2Z51AAE
Red Hat Enterprise Linux for HPC Compute Node with Smart Management 3yr E-LTU	R2Z52AAE
Red Hat Enterprise Linux for HPC Compute Node with Smart Management 5yr E-LTU	R2Z53AAE

Red Hat Enterprise Linux for SAP

HPE 24x7 Software Technical Support Phone included in the purchase of these subscriptions

Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 3yr Subscription 24x7 Support E-LTU	Q5W20AAE
Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 3yr Subscription 24x7 Support Flex LTU	Q5W20A
Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 5yr Subscription 24x7 Support E-LTU	Q5W22AAE

HPE software technical support phone not included in the purchase of these subscriptions

Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 5yr Subscription 24x7 Support Flex LTU	Q5W22A
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HPE 9x5 software technical support phone included in the purchase of these subscriptions

Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 3yr Subscription 9x5 Support E-LTU	Q5W19AAE
Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 3yr Subscription 9x5 Support Flex LTU	Q5W19A
Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 5yr Subscription 9x5 Support E-LTU	Q5W21AAE
Red Hat Enterprise Linux for SAP (Physical/Virtual Nodes) 5yr Subscription 9x5 Support Flex LTU	Q5W21A

Red Hat Enterprise Linux for SAP Solutions

Notes: Red Hat doesn't provide ARM processor support or offer an ARM distribution for Moonshot platforms at this time 2 socket pair can be stackable

Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 3yr Subscription 24x7 Support LTU	Q8U19A
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 3yr Subscription 24x7 Support E-LTU	Q8U19AAE
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 5yr Subscription 24x7 Support LTU	Q8U20A
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 5yr Subscription 24x7 Support E-LTU	Q8U20AAE
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 3yr Subscription 9x5 Support LTU	Q8U21A
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 3yr Subscription 9x5 Support E-LTU	Q8U21AAE
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 5yr Subscription 9x5 Support LTU	Q8U22A
Red Hat Enterprise Linux for SAP Solutions for Physical Nodes 5yr Subscription 9x5 Support E-LTU	Q8U22AAE



Related Options

Red Hat Enterprise Linux for SAP Solutions Virtual DataCenter

Notes:

- 2 socket pair can be stackable. May be stacked either as 2 socket pair or 2 virtual guests
- Red Hat doesn't provide ARM processor support or offer an ARM distribution for Moonshot platforms at this time

Red Hat Enterprise Linux for SAP Solutions for Virtual DC 3yr Subscription 24x7 Support LTU	Q8U15A
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 3yr Subscription 24x7 Support E-LTU	Q8U15AAE
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 5yr Subscription 24x7 Support LTU	Q8U16A
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 5yr Subscription 24x7 Support E-LTU	Q8U16AAE
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 3yr Subscription 9x5 Support LTU	Q8U17A
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 3yr Subscription 9x5 Support E-LTU	Q8U17AAE
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 5yr Subscription 9x5 Support LTU	Q8U18A
Red Hat Enterprise Linux for SAP Solutions for Virtual DC 5yr Subscription 9x5 Support E-LTU	Q8U18AAE

Red Hat OpenShift Container Platform

Notes: Support provided by Red Hat

Red Hat OpenShift Container Platform 2 Cores or 4 vCPUs 1yr Subscription 9x5 RH Support E-LTU	R6J33AAE
Red Hat OpenShift Container Platform Bare Metal 1-2 Sockets up to 128 Cores 1yr Sub 24x7 Sup E-LTU	S3Z84AAE
Red Hat OpenShift Container Platform Bare Metal 1-2 Sockets up to 128 Cores 1yr Sub 9x5 Sup E-LTU	S3Z86AAE
Red Hat OpenShift Container Platform Plus Bare Metal 1-2Skt up to 128 Cores 1yr Sub 24x7 Sup E-LTU	S3Z88AAE
Red Hat OpenShift Container Platform Plus Bare Metal 1-2Skt up to 128 Cores 1yr Sub 9x5 Sup E-LTU	S3Z90AAE

Red Hat Ansible Automation

Notes: Resell offering. Support provided by Red Hat

Red Hat Ansible Automation Platform 100 Nodes 1yr Subscription 9x5 RH Support E-LTU	R6J26AAE
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Red Hat Enterprise Linux for ARM

Red Hat Enterprise Linux for ARM 3yr 24x7 E-LTU	Q9M16AAE
Red Hat Enterprise Linux for ARM 5-year 24x7 Support E-LTU	S4K71AAE
Red Hat Enterprise Linux for ARM 3-year 9x5 Support E-LTU	S4K69AAE
Red Hat Enterprise Linux for ARM 5-year 9x5 Support E-LTU	S4K70AAE
Red Hat Enterprise Linux for HPC Compute Node for ARM 3yr E-LTU	Q9M36AAE
Red Hat Enterprise Linux HPC Compute Node for ARM 5yr Subscription Self-support E-LTU	S3Z92AAE
Red Hat Enterprise Linux for HPC Head Node for ARM 3-year 24x7 Support E-LTU	S4K73AAE
Red Hat Enterprise Linux for HPC Head Node for ARM 5-year 24x7 Support E-LTU	S4K75AAE
Red Hat Enterprise Linux for HPC Head Node for ARM 3-year 9x5 Support E-LTU	S4K72AAE
Red Hat Enterprise Linux for HPC Head Node for ARM 5-year 9x5 Support E-LTU	S4K74AAE



Technical Specifications

Environment-friendly Products and Approach - End-of-life Management and Recycling

Hewlett Packard Enterprise offers end-of-life Hewlett Packard Enterprise product return, trade-in, and recycling programs in many geographic areas. For trade-in information, please go to <http://www.hpe.com/info/recycle>. To recycle your product, please go to: <http://www.hpe.com/info/recycle> or contact your nearest Hewlett Packard Enterprise sales office. Products returned to Hewlett Packard Enterprise will be recycled, recovered or disposed of in a responsible manner.

The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard Enterprise web site at: <http://www.hpe.com/info/recycle>. These instructions may be used by recyclers and other WEEE treatment facilities as well as Hewlett Packard Enterprise OEM customers who integrate and re-sell Hewlett Packard Enterprise equipment.



Summary of Changes

Date	Version History	Action	Description of Change
28-Jul-2025	<u>Version 67</u>	Changed	Update survey link.
28-Apr-2025	<u>Version 66</u>	Changed	Related Options Section was Updated and Obsolete SKUs were removed
07-Oct-2024	<u>Version 65</u>	Changed	Related Options section was updated
01-Jul-2024	<u>Version 64</u>	Changed	Overview section was updated
03-Jun-2024	<u>Version 63</u>	Changed	Overview and Support section sections were updated
08-Jan-2024	<u>Version 62</u>	Changed	Service and Support section was updated
20-Jun-2023	<u>Version 61</u>	Changed	Related Options section was updated
17-Apr-2023	<u>Version 60</u>	Changed	Overview and Related Options sections were updated
19-Dec-2022	<u>Version 59</u>	Changed	Overview and Standard Features sections were updated
06-Sep-2022	<u>Version 58</u>	Changed	Configuration Information and Service and Support sections were updated
06-Jun-2022	<u>Version 57</u>	Changed	Overview, Standard Features, Service and Support Configuration Information and Related Options sections were updated Obsolete SKUs were removed
04-Oct-2021	<u>Version 56</u>	Changed	Service and Support Pointnext Tech Care and Complete Care information updated
02-Aug-2021	<u>Version 55</u>	Changed	Service and Support Pointnext information added. Obsolete SKUs were removed
03-Aug-2020	<u>Version 54</u>	Changed	Overview, Standard Features, Configuration Information, Related Options, and Technical Specifications sections were updated.
05-Aug-2019	<u>Version 53</u>	Changed Added	Overview, Models, and Related Options sections were updated. SKUs added in document: R2Z45AAE, R2Z46AAE, R2Z47AAE, R2Z51AAE, R2Z52AAE, R2Z53AAE, U5LK7E, U5LK8E, U5LK9E, U5LLOE, U5LL1E, U5LL2E, U5LL3E, U5LL4E
04-Feb-2019	<u>Version 52</u>	Changed Removed	Overview, Models and Related Options sections were updated. SKUs were added in Models and Related Options sections: R2A00A, R2A00AAE, R2A01A, R2A01AAE, R2A02A, R2A02AAE, R2A03A, R2A03AAE, R2A04A, R2A04AAE, R2A05A, R2A05AAE, R1Z74AAE, R1Z75AAE, R1Z76AAE, R1Z77AAE, R1Z78AAE, R1Z79AAE, R1Z80AAE, R1Z81AAE, R1Z82AAE, R1Z83AAE, R1Z84AAE, , R1Z85AAE, R1Z86AAE, R1Z87AAE, R1Z88AAE, R1Z89AAE, R1Z90AAE, R1Z91AAE, R1Z92AAE, R1Z94AAE, R1Z96AAE, R1Z97AAE, R1Z98AAE, R1Z99AAE, U5LD8E, U5LD9E, U5LD8E, U5LD9E, U5LE0E, U5LE1E, U5LE0E, U5LE1E, U5LE2E, U5LE3E, U5LE2E, U5LE3E, U5LE4E, U5LE5E, U5LE4E, U5LE5E.
10-Dec-2018	<u>Version 51</u>	Changed	Overview section was updated.
03-Dec-2018	<u>Version 50</u>	Changed Added	Overview, Models, and Related Options sections were updated. SKUs added in Models and Related Options sections: R1P34AAE, R1P34A, R1P35AAE, R1P35A, R1P36AAE, R1P36A, R1P37AAE, R1P37A, R1P38AAE, R1P38A, R1P39AAE, R1P39A, R1P40AAE, R1P40A, R1P41AAE, R1P41A, R1P42AAE, R1P42A, R1B00AAE, R1B01AAE, R1B02AAE, R1B03AAE, R1B04AAE, R1B05AAE, R1A94AAE, R1A95AAE, R1A96AAE, R1A97AAE, R1A98AAE, R1A99AAE, R1B10AAE, R1B11AAE, R1B06AAE, R1B07AAE, R1B08AAE, R1B09AAE, R1B14AAE, R1B12AAE, R1B18AAE, R1B19AAE, R1B16AAE, R1B17AAE, Q9M15A, Q9M15AAE, Q9M17A, Q9M17AAE, Q9M19A, Q9M19AAE, Q9M14A, Q9M14AAE.
05-Feb-2018	<u>Version 49</u>	Changed Added	Overview and Related Options sections were updated. SKUs added in Related Options section: Q9M15A, Q9M15AAE, Q9M17A, Q9M17AAE, Q9M19A, Q9M19AAE, Q9M14A, Q9M14AAE, Q9M16A, Q9M16AAE, Q9M18A, Q9M18AAE, Q9M42A, Q9M39AAE, Q9M44A, Q9M41AAE, Q9M46A, Q9M43AAE, Q9M41A, Q9M38AAE, Q9M43A, Q9M40AAE, Q9M45A, Q9M42AAE, Q9M35A, Q9M35AAE, Q9M36A, Q9M36AAE, Q9M37A, Q9M37AAE.
		Removed	Obsolete SKU was deleted: BC353A



Summary of Changes

Date	Version History	Action	Description of Change
04-Dec-2017	<u>Version 48</u>	Changed	Overview, Models, and Related Options sections were updated.
		Added	SKUs added in Models and Related Options sections: Q8U19A, Q8U19AAE, Q8U20A, Q8U20AAE, Q8U21A, Q8U21AAE, Q8U22A, Q8U22AAE, Q8U15A, Q8U15AAE, Q8U16A, Q8U16AAE, Q8U17A, Q8U17AAE, Q8U18A, Q8U18AAE, U6GX2E, U6GX3E, U6GX9E, U6GX0E, U6GX1E, U6GZ9E, U6ZY6E, U6ZY7E, U6HA0E, U6ZY8E, U6ZY9E, U1X24E, U6GA5E, U6ZZ2E, U6ZZ3E, U5KG2E, U5KG3E, U5KG4E, U5KG5E, U5KG6E, U5KG7E, U5KG8E, U5KG9E.
		Removed	SKUs deleted from Related Options section: H1K92A3#T75, HA111A3#T75, HA112A3#T75, H1K92A5#T77, HA111A5#T7, HA112A5#T77, H1K92A3#T71, HA111A3#T71, HA112A3#T71, H1K92A5#T73, HA111A5#T73, HA112A5#T73, H1K92A3#TDT, HA111A3#TDT, H1K92A3#TDV, HA111A3#TDV, HA112A3#TDV, H1K92A3#T79, HA111A3#T79, HA112A3#T79, H1K92A3#T7G, HA111A3#T7G, HA112A3#T7G, HA111A3#T7H, HA112A3#T7H, H1K92A3#T7C, HA111A3#T7C, HA112A3#T7C, H1K92A3#T7D, HA111A3#T7D, HA112A3#T7D, H1K92A3#T7B, HA111A3#T7B, HA112A3#T7B, HA110A1-QM4, UOG50E, UOG51E, UOG52E, HA110A3-QM5, HA112A3-QM5, UOG53E, UOG54E, UOG55E. OBS SKUs deleted: N9D26AAE, N9D27AAE, N9D31AAE, N9D32AAE, N9D28AAE, N9D29AAE, N9D33AAE, N9D34AAE.
05-Jun-2017	<u>Version 47</u>	Changed	Overview, Models, and Related Options sections were updated.
		Added	SKUs added in Models and Related Options sections: Q5U09A, Q5W24AAE, Q5W24A, Q5W26AAE, Q5W26A, Q5W23AAE, Q5W23A, Q5W25AAE, Q5W25A, Q5W20AAE, Q5W20A, Q5W22AAE, Q5W22A, Q5W19AAE, Q5W19A, Q5W21AAE, Q5W21A, U5JU8E, U5JU9E, U5JU8E, U5JU9E, U5JV0E, U5JV1E, U5JV0E, U5JV2E, U5JV3E, U5JV2, U5JV3E, U5JV4E, U5JV5E, U5JV4E, U5JV5E.
28-Nov-2016	<u>Version 46</u>	Changed	Overview and Related Options sections were updated.
		Added	SKUs added in Related Options section: Q1B82AAE, Q1B83AAE, Q1B84AAE, Q1B85AAE, Q1B86AAE, Q1B87AAE, U7AC1E, U7AC2E, U7AC3E, U7AC4E, U7AC5E, U7AC6E, U7AC7E, U7AC8E
15-Aug-2016	<u>Version 45</u>	Changed	Overview and Product Features sections were updated.
		Added	SKUs were added in Overview and Related Options: Q0D22AAE, Q0D23AAE, Q0D18AAE, Q0D19AAE, Q0D20AAE, Q0D21AAE, Q0D24AAE, Q0D25AAE, Q0D26AAE, Q0D29AAE, Q0D30AAE, Q0D27AAE, Q0D28AAE, Q0D95AAE.
16-Feb-2016	<u>Version 44</u>	Changed	Overview, Product Features, Related Options sections were updated.
28-Sep-2015	<u>Version 43</u>	Changed	Overview and Related Options sections were updated.
		Added	SKUs added in Overview section: N9D26AAE, N9D27AAE, N9D31AAE, N9D32AAE, N9D28AAE, N9D29AAE, N9D33AAE, N9D34AAE
		Removed	SKUs deleted in Overview section: K5Q25AAE, K5Q27AAE, K5Q29AAE, K5Q31AAE, K5Q26AAE, K5Q28AAE, K5Q30AAE, K5Q32AAE
29-Sep-2014	<u>Version 42</u>	Changed	What's new and Overview sections were updated
		Added	SKUs added on Overview section: K5Q25AAE, K5Q27AAE, K5Q29AAE, K5Q31AAE, K5Q26AAE, K5Q28AAE, K5Q30AAE, K5Q32AAE.
18-Aug-2014	<u>Version 41</u>	Changed	What's new section was updated
		Added	SKUs Added in Overview section: J8J36AAE, J8J35AAE
11-Jun-2014	<u>Version 40</u>	Changed	Descriptions updated throughout the document
		Removed	Service Packages for A1L27AAE removed from HPE Services operationals
31-Mar-2014	<u>Version 39</u>	Changed	Changes were made throughout.
14-May-2012	<u>Version 38</u>	Changed	Changes were made in the What's New and Related Options sections.



Summary of Changes

Date	Version History	Action	Description of Change
09-Mar-2012	<u>Version 37</u>	Changed	A Change was made in the Models section only.
13-Feb-2011	<u>Version 36</u>	Changed	Changes made in the Related Options section only.
18-Jan-2011	<u>Version 35</u>	Changed	Models, Hewlett Packard Enterprise web sites and HPE Services operationals were revised.
14-Nov-2011	<u>Version 34</u>	Changed	A note change was made in the Models section.
26-Sep-2011	<u>Version 33</u>	Changed	Changes made throughout the QuickSpecs.
20-Jun-2011	<u>Version 32</u>	Changed	Models and HPE Services operationals were revised.
03-Jun-2011	<u>Version 31</u>	Removed	HPC Support Packages was removed from HPE Services operationals.
09-May-2011	<u>Version 30</u>	Changed	Changes made to the What's New and Models sections only.
25-Feb-2011	<u>Version 28</u>	Added	Critical Advantage Service Packages for RHEL was added to HPE Services operationals.
04-Feb-2011	<u>Version 27</u>	Added	Important: HPE Sells the base RHEL subscription. Optimized products such as RHEL for SAP products are not currently sold by HPE was added to At A Glance.
10-Jan-2011	<u>Version 26</u>	Changed	Models and HPE Services operational were completely revised.
10-Nov-2010	<u>Version 25</u>	Changed	Changes made throughout the QuickSpecs except for the Technical Specifications section.
27-Sep-2010	<u>Version 24</u>	Changed	Description changes made in the Models section.
17-Sep-2010	<u>Version 23</u>	Changed	Red Hat Enterprise Linux was changed to version 5.5 in Red Hat Enterprise Linux Products, Service and Support Offerings was revised in Related Options and Red Hat Enterprise Advanced Platform and RHEL 4 (1-2 Socket) Media Kit Only were removed from Models.
25-Nov-2009	<u>Version 22</u>	Added	Red Hat Universal Linux HPC Offering from HPE on ProLiant Servers was added to Related Options.
12-Oct-2009	Version 21	Changed	Changes made in the Overview and Product Features sections.
11-Sep-2009	Version 20	Changed	Changes made in the What's New, Models and Product Features sections.
24-Jul-2009	Version 19	Changed	Reverted back to a previously posted version of the document.



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